

- Please confirm that you have read and agree to the following Viewing Guidelines and notify the Agent if you have had any COVID-19 symptoms in the 2 weeks prior to your viewing via email at:- sales@carteroliver.co.uk or on:- **01455 248033/07795 197573**
- Please **arrive no more than 5 minutes before** your allocated viewing time to avoid any unnecessary waiting.
- Only people from the **same household** may view the property together (unless in your bubble).
- **On arrival** at the property **please call the Agent on 07795 197573** to let them know you have arrived, then please **WAIT in your car** until the Agent informs you that it is **safe to enter** the property.
- Please **DO NOT** knock on the door of the property.
- **NO Children** are to enter any property (If you need to bring your children then please leave them in the car **supervised by an adult**. **You may take it in turns** to view the property with your partner/husband/wife **(If you do not have anybody to look after your child then please notify the agent and we will try our best to accommodate you)**
- **Please wear a face covering during your viewing.**
- You **will be required to use an antibacterial hand wash or wash your hands-on arrival.**
- When entering the property, **PLEASE DO NOT TOUCH any surface, door handles or furniture where possible.**
- The agent will guide you around the property and **will be able to answer any questions you have at the end of the tour, preferably whilst on the outside of the property.**
- Where appropriate, you will be provided with an offer form, which will have all of the information that we will require to put your offer to the Vendor and to enable them to make an informed decision in the shortest amount of time. Please send this form via email to:- sales@carteroliver.co.uk where possible to show your intention of offer.
- ***We would like to thank you for your patience at this unprecedented time, and hope that you enjoy your safe viewing experience with Carter Oliver Property Experts Ltd***
- ***If you have any feedback on this process then please email us at sales@carteroliver.co.uk in confidence as we VALUE your opinion.***